

## SharePoint Credit Union – SMS Communication Terms and Conditions

The following are the standard terms and conditions for SharePoint Credit Union and how SMS communication is used.

- When you opt-in to the service, we can send you SMS messages concerning account service, account notifications, member service requests, collections, fraud alerts, and 1-time security PINs to verify your identity.
- You can cancel the SMS service at any time. You may text "STOP" to the number. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, you may text START to opt back in.
- If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at [memberservices@sharepointcu.com](mailto:memberservices@sharepointcu.com) or by calling (952) 930-0700.
- Carriers are not liable for delayed or undelivered messages.
- Standard message and data rates may apply for any messages sent to you from us and to us from you. Message frequency varies. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
- If you have any questions regarding privacy, please read our privacy policy: [SharePoint Credit Union Disclosures & Privacy Policy](#)